



## **FIGHTING EPENDYMOMA PRIVACY POLICY**

FIGHTING EPENDYMOMA: The Chris Bramhall Children's Brain Tumour Research Charity 1160497 is committed to keeping your information secure and managing it in accordance with our legal responsibilities under privacy and protection laws where we operate.

Our privacy policy is designed to provide information as to how we process your personal information.

### THE PERSONAL INFORMATION WE COLLECT

By using the website [www.fightingependymoma.org.uk](http://www.fightingependymoma.org.uk) certain limited information will be collected automatically such as browser type and IP address.

Certain personal and private information is collected and stored when you make a donation through our fundraising platforms [www.justgiving.com/fightingependymoma](http://www.justgiving.com/fightingependymoma) or [www.virginmedia.com/charities/fightingependymoma](http://www.virginmedia.com/charities/fightingependymoma) , by post ,by telephone or in person at an event. We will collect basic information to enable to process the donation and may ask to provide an address especially in the collection of Gift Aid.

### HOW WE USE PERSONAL INFORMATION

We use the personal information collected for a number of different reasons

- Administering donations made (and claiming Gift Aid if applicable)
- To help us prevent fraud with on-line payments
- Providing our supporters with fund raising related news stories, event information, campaigns and fundraising
- Personalising the look and feel of [www.fightingependymoma.org.uk](http://www.fightingependymoma.org.uk) & other communications with users

We may contact individuals and families to ask if you would be interested in sharing personal experiences in relation to the paediatric ependymoma journey . We then explained how that will be used in our literature and we treat all such accounts with sensitivity and care.

**WE ONLY USE INFORMATION WHERE WE HAVE OBTAINED PERMISSIONS FROM YOU AND USE THE INFORMATION IN ACCORDANCE WITH THIS POLCY OR WHERE IT IS REQUIRED AND AUTHORISED BY LAW.**

FIGHTING EPENDYMOMA is not responsible, however, for errors or problems that arise as a result of inaccurate information provided by users.

### COMMUNICATIONS FROM US

We may send marketing in the form of e-mail alerts or bulletins or printed literature where you have indicated you would like to receive these

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### PROVIDING INFORMATION TO OTHERS

We work closely with a number of trusted organisations whom we need to share personal information to help us operate the website and manage our ongoing relationship with you. These include

- Banks and payment providers -to authorise and complete payment transactions
- Organisations within the payment card industry to help prevent fraud on-line
- HM Revenue & Customs in relation to Gift Aid and other forms of tax efficient ways of giving.
- Law enforcement agencies in relation to court orders and other requested information in accordance with applicable privacy and data protection laws.

### KEEPING INFORMATION SECURE

We protect your personal information from loss, misuse, unauthorised access, modification or disclosure in accordance to our policy and data protection laws. We cannot be held responsible for unauthorised access or unintended access beyond our control of our internet based site as no site is 100% secure

We keep records for as long as required in accordance with legal, tax and accounting requirements. All information no longer required is disposed securely.

### ANALYTICS AND COOKIES

The website does not hold any data or take any personal information. Analytic tools do however tell how the site is used , the pages visited and for how long. This information is used for statistical analysis and helps us to improve the website and whilst it is stated in our privacy policy it has no impact on you.

### QUERIES

Please contact us if you have any queries relating to any personal information we may have stored about you and how we use that information. If you wish to update or remove any information please let us know. Naturally in certain circumstances and in conjunction with privacy laws we may require proof of ID to continue with the enquiry.

### UPDATES

Our privacy policy is subject to regular review and any material changes made we will inform you in accordance to data protection policies.

### CONTACT

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### FIGHTING EPENDYMOMA

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